



Dick Glaser is the 2009 St. Anne Award recipient.

DICK GLASER WILL RECEIVE ST. ANNE AWARD ON SEPTEMBER 29

Dick Glaser will be receiving the St. Anne Award at the annual *HeartStrings* event. St. Anne's Administrator Lynn Vogt describes Dick and the reason he is this year's recipient.

"Dick Glaser is a kind, generous, loving family man. From the moment that Dick became acquainted with St. Anne's nine years ago, he has embraced our ministry and promoted our mission! In his quietly optimistic and confident manner, he models the virtues of generosity and compassion, always encouraging others to offer their time, talent and treasure to help St. Anne's and others in need. St. Anne's vision is to show and make known the love and goodness of our Savior, and Dick truly inspires goodness and kindness in every professional and personal contact. He truly appreciates life and has more energy and enthusiasm than anyone I have known. The St. Anne's family is truly honored to acknowledge Dick Glaser as the 2009 St. Anne Award recipient," Lynn explained.

It is a year of Jubilees for Dick Glaser. As the following list will indicate, Dick knows a thing or two about commitment. In 2009, he and his wife Joanne celebrated their golden wedding anniversary with family. In addition, he was honored by the Catholic

Knights for holding a fifty-year policy that he bought from a friend and classmate Chuck Rebek. Incredibly, the agent and the policy holder were both present at the Knights ceremony.

He graduated from Mother of Good Counsel Grade School in 1951 in Milwaukee and has invited his seventh and eighth grade teacher, Sister Aquin Gilles, SDS, to attend the upcoming *HeartStrings* Benefit and Gala on September 29. This year he is also marking his 50th reunion from Marquette University College of Business Administration. Since 1959 he has been a tax accountant, forty years with his own company. His clients lived across thirty-three states, Saudi Arabia and West Germany. He retired about ten years ago but still assists friends.

His life has been blessed with varied friends and connections and he sincerely believes in the value of volunteering. His life has been an acknowledgement of this priority.

Dick has been a faithful friend of St. Anne's Salvatorian Campus and is dedicated to helping the residents. He also has been an extraordinary volunteer at the Tyme Out Youth Center in Stone Bank, Wisconsin, and at St. Joseph Parish in Wauwatosa, Wisconsin.

The Glasers first became involved at St. Anne's when Joanne's late mother was a resident. Then as he describes it, there were other "little things here and there." On September 29, we will acknowledge all the little and big things and his generous spirit that nurtured the ministry of St. Anne's. ♥

The St. Anne Award recognizes distinguished service and extraordinary commitment to the ministry of St. Anne's Salvatorian Campus affecting a lasting impact on the integrity of care and service to the residents (past, present and future).

The recipient understands and upholds the values of our ministry as demonstrated through the values of faith shown through acts that improve the quality of care, promote justice, and collaborative relationships that are mindful of the responsibilities of stewardship.

2009 HeartStrings

September 29th • 5:30 p.m. at the Golden Mast Inn
Silent auction, music & food! Win a trip to Rome!
See back cover for further details



Dear Friends,

This year at St. Anne's has been a celebratory one! In April, we celebrated the opening of Providence Court, our innovative new community-based residential facility (CBRF) which offers new options in assisted living for forty-eight residents. We are currently still accepting applications!

In July we celebrated the Feast Day of St. Anne, which is a wonderful time to see the incredible community that exists at St. Anne's – residents and their families and friends, staff, volunteers and supporters. At our Feast Day celebration, we honored the St. Anne's Vigil Keepers with the Heart of the Home award. Please read more about the Vigil Keepers in this issue of our newsletter.

Continuing with our celebrations, St. Anne's will host its 2nd Annual *HeartStrings* benefit dinner on September 29th. At the dinner, the St. Anne Award will be presented to Dick Glaser, long-time friend and supporter of St. Anne's. His achievements and commitment to St. Anne's are featured in this newsletter. Please take a look at all the event details on the back cover of the newsletter, including the opportunity to purchase raffle tickets to win a trip to Rome, Italy!

Thank you for your continued support and for being a part of our family!

God's Blessings!

Lynn M. Vogt, Administrator

RESIDENT-CENTERED CARE – ST. ANNE'S IS MOVING IN THE RIGHT DIRECTION

St. Anne's has enjoyed a long history of offering compassionate care for the elderly and continues to strive for increasing excellence in the standards of practice and resident care, which includes working to develop programs to achieve the next level of resident centered care.

Resident-centered care is the transformation of older adult services to become more of a person-directed culture than an institution-directed culture. This method of care focuses on individuals, listening to and answering their needs in a way that helps them build self-esteem and maintain dignity. Some of the

features of a resident-centered care facility include individualized care, dignity and respect, home-like environment, recognition of the potential for growth, and appreciation for the uniqueness of each individual.

Staff development is an important part of St. Anne's commitment to reaching the next level of resident centered care. The goal of enhancing staff development is to provide employees the opportunity for more professional growth, which increases job satisfaction, and, more importantly, helps to improve the quality of life for our residents. When the staff can give more of themselves, they receive more in return, which is rewarding for both the staff and the resident. Relationships between residents, their loved ones, and employees are formed with mutual trust between all involved.

The relationship between Connie DeGuseppi, a resident at Providence Court assisted living apartments, and Loretta Robinson a Resident Care Attendant with St. Anne's, is a prime example of a relationship with mutual

trust. "She is great," Loretta says about Connie. Connie expressed that the "care is just excellent and the staff is truly friendly."

Loretta and the rest of the staff at Providence Court are committed to resident-centered care, where residents experience dignity of choice and respect in their daily lives – which can be as simple as providing activities for the residents. "I enjoy all the activities that are available, especially bingo. Although I'm probably enjoying bingo because I'm winning right now," Connie says with a chuckle and grin. "The activities allow me to have fellowship with the other residents, and I enjoying sharing with everyone."

A true testament that St. Anne's is moving in the right direction of resident-centered care – excellent care, dedicated and compassionate staff, respect for clients, and, of course, a little bingo game thrown in here and there! Maintaining quality of life for residents is definitely a top priority for St. Anne's Salvatorian Campus. ♥

St. Anne's Path to Excellence! ★

- 5-star rating from the Centers for Medicare and Medicaid Services ★
- US News listing as one of America's Best Nursing Homes ★



Connie DeGuseppi is a resident at Providence Court Assisted Living Apartments.



VIGIL KEEPERS

The St. Anne's Vigil Keepers are trained volunteers who keep company with a dying resident when requested by the family. They extend spiritual care, compassion and love to the entire family. Our mission statement asks us to provide our residents with care and compassion in a respectful environment that honors individual dignity. This mission is epitomized by the Vigil Keepers, the 2009 recipients of the St. Anne's Heart of the Home Award. They were recognized on Sunday, July 26, during the St. Anne's Feast Day Mass and picnic for residents and staff.

Administrator Lynn Vogt describes this devoted group. "Reverence, honor,

kindness, compassion and love! These simple yet profound words describe the gifts offered by our Vigil Keepers to those residents soon to be welcomed into heaven. Just like the women who kept vigil at the tomb of Jesus, this is no empty marking of time; rather it is a time of prayerful presence, a time of respectful service rooted in God's love and a sacred time of peace. Every member of the St. Anne's family is touched by the Vigil Keepers' living testament to the blessings of faith and the immense power of love! The Vigil Keepers remind us all of the truly wonderful baptismal promise of an everlasting life with Jesus!"

St. Anne's Vigil Keepers are the 2009 Heart of the Home award recipients.

Mary Jane Montaba coordinates the group of volunteers. "This is a sacred space at the end of a person's life and we try to be sensitive to the person and the family. It all starts with a phone call from Father Mike Burns, SDS, chaplain of St. Anne's. Each of us is changed forever when we are present to a person about to meet God. Each of us considers this ministry a great privilege." She pointed out that Sisters Charitas Elverman, SDS, and Maureen Hopkins, SDS, initiated the Vigil Keepers ministry at St. Anne's.

The Vigil Keepers are: Sharon Benkoe, Carl Collar, Sister Denise Demulling, SDS, Betty Doucette, Mary Lou Dreis, Anna Fuchsberger, Sister Alice Gindt, SDS, Sister Marcella Gindt, SDS, Felicitas Gutierrez, Pat Haight, Janice Hartman, Rosemary Hetzel, SDS, Sister Maureen Hopkins, SDS, Sister Bernadette Kline, SDS, Denis Makiya, Connie Maloney, Jeanette McArthur, Mary Jane Montaba, Janet Mullen, Lois Peterson, Matt Ranz, Joan Ryback, Kay Sauers, Pat Schmidt, Mary Ann Schwabe, Marion Von Rueden, Barbara Weigel, Donna Weise, SDS, and Marge Wundrock. ♥



LEGACY OF THE HEART SOCIETY

A planned gift from your estate is a powerful way to preserve St. Anne's mission to provide care and compassion in a respectful, home-like environment that honors individual dignity.

Examples of charitable contributions are as follows:

- Bequests through wills or trusts
- Appreciated securities
- Life insurance
- Personal residence or real estate
- Tangible personal property
- Retirement plan assets

These generous gifts continue our legacy and assure that St. Anne's is here for generations to come.

For more information or to make a contribution, please contact **Lora Rosenbaum** at 414.466.7414 or rosenbauml@salvatoriansisters.org

2009 HeartStrings

St. Anne's Salvatorian Campus will host its 2nd Annual *HeartStrings* fundraising event on Tuesday, September 29, at the Golden Mast Inn on Okauchee Lake. The event will feature music by the Mark Davis Duo, as well as a silent auction and amazing cuisine – all in a lakeside setting.

Also, the St. Anne Award will be presented to Dick Glaser, long-time friend and supporter of St. Anne's. His achievements and commitment to St. Anne's are featured in this newsletter.

Proceeds from the event will help fund the Pavilion & Reflection Gardens project, which will replace the current porch and update the park area. This beautiful addition will double the size of the porch to accommodate the current vibrant activity of our residents and provide a gathering place with year-round use. Plans also include installation of a patio, renovation of the walkways, pond and landscaping.

Individual tickets for *HeartStrings* are \$150 each, and table sponsorships are available for \$1,200 or \$2,500.

For further information or to receive an invitation, please contact Amy Lanphear at (414) 466-7414 or lanpheara@salvatoriansisters.org



ST. ANNE'S SALVATORIAN CAMPUS

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St. Anne's publishes this newsletter two times a year. If you receive a duplicate or wish to be removed from our mailing list, please call 414-466-7414.

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ST. ANNE'S MISSION

St. Anne's mission is to provide residents with care and compassion in a respectful, home-like environment that honors individual dignity. Following the mission and philosophy of the Sisters of the Divine Savior and the beliefs of the Catholic faith, we strive to improve quality of life, promote justice, collaborate with our partners in service and be responsible stewards of our resources.

WIN A TRIP
TO
ROME, ITALY!

2009 HeartStrings Raffle

7 nights in Rome, Italy at the beautiful Villa Maria for two (2)

Includes \$2,000 cash towards airfare

(expires 12/31/10)

Cost: \$50 per ticket



Complete the order form and return with payment. Checks payable to St. Anne's Salvatorian Campus

Raffle drawing Tuesday, September 29, 2009 at 8:30 p.m. Golden Mast Inn W349 N5293 Lacy's Lane, Okauchee, WI Need not be present to win	Name _____
	Address _____
	City _____ State _____ Zip _____
	Phone _____ # of Tickets _____

Raffle license no. R0015716A-82240

By completing this coupon with payment, you hereby authorize St. Anne's to fill in your name & other information onto your ticket(s) & drop them in the raffle bin. A receipt of purchase will be returned to you.